

# California 4-H Online Record Book

## Logging-In for Members and Volunteers

The California 4-H Online Record Book (ORB) uses your 4hOnline enrollment information to fill-in your information, clubs, and projects. To log into ORB, you must have an enrollment record in 4hOnline. Enrollment records that are “pending” will have limited access to the Online Record Book. Once your enrollment is approved, you will have full access.

To log into the Online Record Book, adult volunteers and parents use their 4hOnline family account username/email and password while youth members use their 4hOnline family account username/email and a separate and unique password set by their parent/adult guardian in 4hOnline. This separate password is so parents can control the level of access their children have in the 4-H Online Record Book.

Watch this [video](#) to learn how to set up youth and adult ORB accounts or follow the directions below.

### Requirements for using ORB:

- Computer with Internet access.
- Web browser (e.g., FireFox, Internet Explorer, Safari). Newer browsers will provide an enriched experience.
- Cookies and Javascript enabled.



### 4-H Youth Members

1. Parents need to go to <https://california.4honline.com/> and log into their 4hOnline account.
  - If the family does not have a password, click on the radio button, “I forgot my password,” and 4hOnline will email the password to the family email address on record in 4hOnline. *Note: youth enrollment records must be entered into 4hOnline before access to ORB is possible.*
2. Once logged into 4hOnline, parents need to set a Record Book password by clicking “Change Youth Password for Recordbooks.” This will set a separate password for youth members to access the 4-H Online Record Book.
3. Now the 4-H member can navigate to <https://4horb.ucanr.edu/login.cfm> and click “Youth Login.”
  - Username: Family Account email address from 4hOnline.
  - Password: Record Book password set by your parent in 4hOnline. All youth members within the same family account share the same Online Record Book password (e.g., siblings).

### Parents of Youth Members & 4-H Adult Volunteers

1. Obtain your 4hOnline email and password.
  - Go to <https://california.4honline.com/> and log into your 4hOnline account.
  - If the family does not have a password, click on the radio button, “I forgot my password,” and 4hOnline will email the password to the family email address on record in 4hOnline. *Note: enrollment records must be entered into 4hOnline before access to ORB is possible.*
2. Once you have the email address and password for 4hOnline, adults may log into the Online Record Book.
  - Navigate to <https://4horb.ucanr.edu/login.cfm> and click “Adult Login”.
  - Username: Family Account email address from 4hOnline.
  - Password: Family Account password from 4hOnline. All adults within the same family account share the same Online Record Book password.

## Support

1. County 4-H Office (<http://4h.ucanr.edu/Join/County/>) or other Club or County-Designated ORB Contact Person.
2. State 4-H Website at <http://4h.ucanr.edu/Resources/Members/RecordBook/>
3. [YahooGroups Support Group](#) – Email discussion list of 4-H volunteers and members.
4. To report a problem or make a suggestion, please submit your request [here](#).

## Common Questions

### 1) What is my 4hOnline email address?

Each enrollment record in 4hOnline is placed within a family account. Each family account contains one primary email address for the family (whether that family includes youth, youth and adults, or just adults). This is typically from either the adult or youth enrollment form and is either entered by a) the parent of the member in 4hOnline; or b) by the County 4-H Office in 4hOnline. If you don't remember or know the email address, **do not create a new account**, contact your Volunteer Enrollment Coordinator or the County 4-H Office.

University of California Agriculture and Natural Resources 4-H Youth Development Program			
New Youth 4-H Member Paper Enrollment Form			
Youth Email		County	
First Name		Last Name	
Address			
City		State & Zip Code	
Phone		Youth Cell Phone	
Birth Date		Year in 4-H	
First Parent/Guardian			
First Name		Last Name	
Cell Phone		Work Phone	
Second Parent/Guardian (optional)			
First Name		Last Name	
Cell phone		Work Phone	
Email			
Address, City, State, Zip			
Gender	<input type="checkbox"/> male	<input type="checkbox"/> female	

### 2) What is my 4hOnline password?

To obtain your 4hOnline password and you KNOW your email address, click "I forgot my password." The 4hOnline system will send the password to the email address on record.

I have a profile

I need to setup a profile

I forgot my password

Email:

Role:

### 3) I do not seem to have a family account/profile in 4hOnline

If you try to login to 4hOnline and the error message “No profile exists for this email” is displayed, try another email address. If this error message continues to be displayed, **do not create a new account**, contact your Volunteer Enrollment Coordinator or the County 4-H Office. There are four likely causes: 1) you are using an incorrect email address; 2) your enrollment has not been entered into 4hOnline; 3) an email was not entered for your 4hOnline family account; or 4) your 4hOnline family email was entered incorrectly.

No profile exists for this email, please double-check the email and try again.  
If you are still unable to login, contact your county office for assistance.

I have a profile  
 I need to setup a profile  
 I forgot my password

Email:

Password:

Role:

Login

### 4) I tried to reset my password, but it appears that my email does not exist in 4hOnline

If you try to login into 4hOnline and the error message “Email does not exist for the selected role” is displayed, try another email address. If this error message continues to be displayed, **do not create a new account**, contact your Volunteer Enrollment Coordinator or the County 4-H Office. There are four likely causes: 1) you are using an incorrect email address; 2) your enrollment has not been entered into 4hOnline; 3) an email was not entered for your 4hOnline family account; or 4) your 4hOnline family email was entered incorrectly.

Email does not exist for the selected role

I have a profile  
 I need to setup a profile  
 I forgot my password

Email:

Role:

Send My Password

### 5) How do I set or change a youth Record Book password?

Parents need to go to <https://california.4honline.com/> and log into their 4hOnline account. Once logged into 4hOnline, parents need to set an Online Record Book password by clicking “Change Youth Password for Recordbooks.” This will set a separate password for youth members to access the 4-H Online Record Book. Note: The password for 4hOnline will remain the same.

While the same email address from 4hOnline is used for youth, parents, and adult volunteers to enter the Online Record Book, a separate password is used for parents/volunteers and youth. This is so parents can control the level of access their children have in the 4-H Online Record Book. If no youth password is set, members will not be able to access the 4-H Online Record Book.

Used to set/change the youth Record book password.

Used to set/change the adult 4hOnline password.

The screenshot shows the top navigation bar with the University of California logo and the text 'California 4-H Youth Development'. A 'Logout' link is visible in the top right. Below the navigation bar, a blue bar indicates the user is 'Logged in as yaya testsubject' and provides a 'Change Password' link. The main content area features a welcome message and instructions for accessing the 4-H Online Record Book. A link for 'Change Youth Password for Recordbooks (Password Set)' is highlighted with a red arrow. Below this link is a 'Newsletters' input field and a 'Continue to Family' button with a play icon.

### 6) How do I log in to the Online Record Book under my own account?

For both youth and adults, once you have successfully entered your email and password, you will be able to select yourself from a drop-down box.

The screenshot shows a web browser window titled '4hOnline.com - Mozilla Firefox'. The address bar shows the URL 'https://www.4honline.com/Api/MemberSe'. The page features the 4HOnline logo and the text '4-H Enrollment and Event Registration'. A message box states: 'You have successfully logged in, please select a member from the list and click Select Member to connect.' Below this message is a 'Member:' label followed by a dropdown menu showing 'yaya testsubject'. At the bottom of the page is a 'Select Member' button.